



Frequently asked questions – Visiting the Malvern Hills and Commons during the Covid-19 pandemic

Updated 2pm 12th May 2020

Please keep up to date with the latest Government information on how to safely access green spaces and the countryside www.gov.uk/government/news/coronavirus-guidance-on-access-to-green-spaces

Car parks

Are the car parks open?

Yes, the Malvern Hills Trust (MHT) car parks around the Malvern Hills and Commons are now open in response to the Government announcement on 10th May.

Is there a charge for the car parks?

Many of the MHT car parks around the Hills and Commons are pay and display (£4.50 per day). You can find out which ones are pay and display on our website www.malvernhills.org.uk/visiting/parking

The payment meters in the car parks accept **card payments only** to minimise the risk of spreading coronavirus through the handling of money.

If you have a Malvern Hills Trust parking pass you do not need to purchase a ticket. Please ensure this is clearly displayed.

If you are a blue badge holder you do not need to purchase a ticket. Please ensure your badge is clearly displayed.

Resident's parking passes

My Resident's pass has expired, will I need to buy a pay and display ticket?

The expiry date of the orange Resident's passes has been extended to the 31st May (inclusive). Your pass will be valid until this date and you do not need to purchase a ticket. Please ensure your pass is clearly displayed.

We are currently developing plans to enable you to purchase your next Resident's pass which will be valid from the 1st June 2020 to the 31st May 2021. Passes will cost £5.70 per vehicle.

Details on how to purchase your pass will be published on our website in due course www.malvernhills.org.uk/visiting/parking

Annual parking passes

My Annual pass has expired, will I need to buy a pay and display ticket?

If the expiry date of your Annual parking pass was between the 27th March and the 31st May, the expiry date has been extended to the 31st May 2020.

You can purchase an Annual pass in the usual way, over the phone or by post. Your pass will be valid for 12 months from the date of your purchase and cost £38.00 (£14.50 for a second pass).

The application form and further details on how to purchase your pass can be found here: www.malvern hills.org.uk/visiting/parking

Staying safe

Should I be social distancing?

Please follow the latest Government guidance which includes social distancing, self-isolating if showing symptoms, and taking precautions such as washing your hands www.gov.uk/government/news/coronavirus-guidance-on-access-to-green-spaces.

Please stay safe and stay at least 2 metres from others.

I have seen people not socially distancing, what should I do?

We have provided information in our car parks, on our website and on social media advising people to adhere to the Government guidance relating to social distancing and staying safe when exercising in the countryside.

If you wish to report a serious breach of the Covid-19 regulations then please read the police guidance on reporting www.westmercia.police.uk/tua/tell-us-about/c19/tell-us-about-possible-breach-coronavirus-measures/

We do not have the powers to enforce these measures so cannot respond to breaches.

Why are you not providing hand sanitiser?

We are not providing hand sanitiser at the car parks as there is a high likelihood that it will be stolen. Please ensure that you take the precautions you need when visiting and bring hand sanitiser with you if you need it.

Always wash your hands when you get home.

Can you leave the gates open so we don't have to touch them?

The sheep and cattle are kept safe and away from the roads by the electric-fenced compartments. We cannot leave the gates open as this could result in animals becoming lost or causing a traffic incident on the roads.

We provide a weekly Stockwatch update with information on the location of the cattle and sheep so if you do not wish to touch the gates, you can use this information to plan your walk or cycle to avoid the compartments. Check out Stockwatch here:

www.malvern hills.org.uk/stockwatch

What to do if visiting

Access is permitted to the Hills in line with the Malvern Hills byelaws

www.malvern hills.org.uk/media/1183/byelaws-mht-branded.pdf

Are the public toilets open?

The public toilets at St Ann's Well will remain closed as long as St Ann's Well café is closed. For toilets at British Camp and the Wyche Cutting, please check with Herefordshire Council who manage these public facilities.

Can I have a BBQ on the Hills and Commons?

No. BBQs are not permitted anywhere on the Malvern Hills and Commons. They pose a significant wildfire risk which could have serious impacts on the safety of other people, wildlife and livestock.

I'm visiting with my dog, what do I need to know?

Cattle and sheep graze the Malvern Hills and Commons all year round. It is important that you put your dog on a lead near the livestock to keep them safe. Sheep worrying, which includes chasing, is a criminal offence and the police may be involved.

Before you visit with your dog, check our Stockwatch to find out where the livestock are grazing so you can be prepared to put your pet on a lead. You can also use Stockwatch to plan a route to avoid the livestock www.malvernhills.org.uk/stockwatch

For more information on walking safely: www.malvernhills.org.uk/covid-19-notice

I'm visiting to exercise to mountain bike/cycle, what do I need to know?

Cyclists remain welcome on the bridleways and permissive cycle paths on the Malvern Hills and Commons. Please plan your route before you arrive using our maps www.malvernhills.org.uk/visiting/cycling

Walkers have a right of way so please ensure that you give them plenty of space so you can both pass safely.

For more information on walking safely: www.malvernhills.org.uk/covid-19-notice

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